



Water and Wastewater Services  
 2555 West Copans Road  
 Pompano Beach, FL 33069



Office: 954-831-3250  
 Fax: 954-831-0789

Email: [wvs\\_customer\\_svc@broward.org](mailto:wvs_customer_svc@broward.org)

## POOL CREDIT REQUEST

Broward County Water and Wastewater Services (WWS) allows a credit once every three years for a swimming pool that is fully emptied and re-filled. The sewer portion of your bill will be adjusted for the amount of water consumed beyond your monthly average consumption. Residential sewer accounts cap out at 15K per month. Any usage beyond this threshold, no additional credit will be granted.

Once the completed request is received via mail, fax or email as listed above, WWS will calculate an adjustment based on the dimensions of the swimming pool. Your credit will be applied within the next two to three billing cycles. Please pay your current bill in full to avoid any late fees or interruption of water service. Accounts that are billed for water only and premises with a sub-meter or separate sprinkler meter do not qualify for a pool credit.

After the swimming pool is emptied and re-filled, please complete the following information and return it via mail, fax or email as listed above. To return the completed form in person, please visit one of our two Customer Service Payment Centers. Visit us at [www.broward.org/waterservices](http://www.broward.org/waterservices) for the center locations and hours of operations. **Please be advised that splasher pools also known as "kiddie" pools do not qualify for a pool credit.**

### Customer Information

Name on Account			
Account Number			
Service Address			
Phone Numbers	Business		
	Home		
	Cellular		
Email Address			

### Pool Information

Date Pool Filled			
Reason for re-filling Pool			
Type of Pool	In-ground Pool <input type="checkbox"/>	Above Ground Pool <input type="checkbox"/>	
Pool Dimensions	Length		
	Width		
	Depth		
	Gallons		
*For round pools, provide the circumference (width) and average depth only.			

*Please make sure you have typed the corrected information.*

*Missing or incorrect information will delay the processing of your request.*

**Customer Name** \_\_\_\_\_ **Customer Signature** \_\_\_\_\_

### Official Use Only

Previous Pool Credit Information	Date of Last Pool Credit
	Pool Volume used for previous Pool Credit
Current Adjustment Information	Pool Volume in CCFs
	Credit for Sewer
	Credit for Sewer Fees and Taxes
Field Visit Information	Adjustment Date
	Completed Date
	Pool Verified?
Reason for Denial	Meter Reading